



Community Action Agency, Inc.

2017 Annual Report



www.pacecaa.org

812.882.7927

A letter from our CEO...

I'm often asked, "What is Pace?" We are so many things, that this question is difficult to answer simply.

I could talk about our mission - *to improve the community and encourage self-reliance*. I could share information about the programs we offer and the impacts they have on individuals and families. I could reveal the significant amount of funding we bring into the community through grants, money paid out through payroll, and payments made to local vendors. We also have accomplished many community improvements and environmental impacts. I could brag on our corporate culture, stellar employees, and engaged governing board.

All of these features describe Pace – who we are and the many things that we do. If I had to sum up, "What is Pace?" in one word I would say, Pace is a MOVEMENT - we are not stagnant. We are a laboratory filled with various programs, people, services, and initiatives that adapts and grows and changes to meet the needs in our community.

This 2017 Annual Report shares a great deal about the 'Pace Movement'. We are innovative, flexible, and agile – prepared for the challenges and changes ahead.



Dr. Bertha A. Proctor, CEO

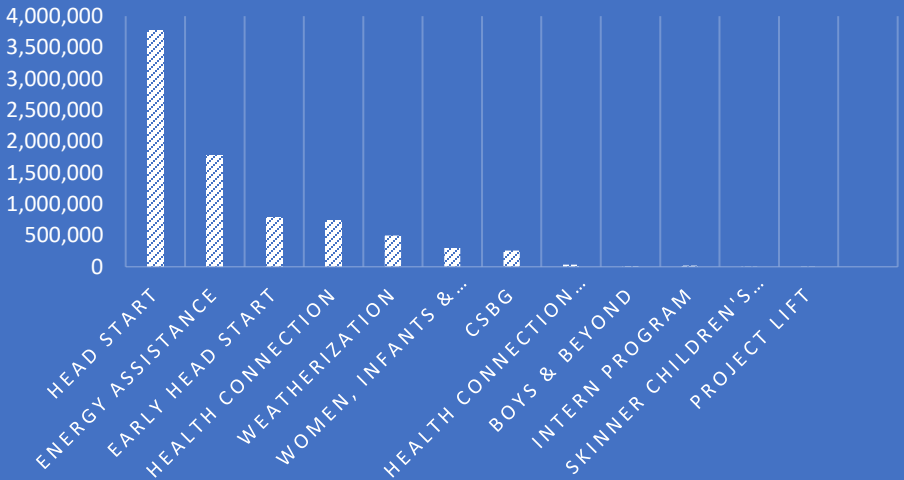
Agency Data

Our total 2017 budget was \$8,106,157

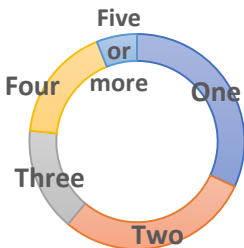
We served 23,883 individuals & 7,642 families

In 2016, we spent over \$8 million dollars to improve the community and encourage self-reliance. The majority of these funds were for salaries. Vendors and contractors are paid for services, many of which are local in our four counties; we do not provide money directly to customers.

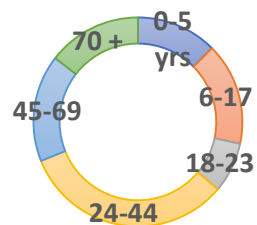
2016 FINANCIAL HIGHLIGHTS



Family Size of Customers Served



Age of Customers Served





- ★ 2 new Head Start & Early Head Start locations
- ★ Certified Health Navigators in additional counties
- ★ Safe Sleep Trainings
- ★ Funding from Gloria Mason through the Fraternal Order of Eagles for classroom supplies

Partnerships





7 Pace staff completed this 2-year professional development course. They learned about local businesses, critical thinking, leadership, team building, & management processes. Self-reflection was a major aspect of the program.





Health Services

A family was expecting a new baby when their older son broke his arm and required surgery. This unexpected expense was a burden for the family so they sought out insurance options. The family was approved for HIP and HHW. This saved the family more than \$20,000 in medical expense.

One gentleman called because his wife had serious medical issues, and they had lost their insurance. They didn't know what they were going to do. We got them signed-up for insurance.



A WIC participant was having some trouble breastfeeding her baby. When she came into the office we discussed different options for expressing milk and nutritional considerations. In addition, staff noticed that mom was struggling with some possible anxiety and depression. We were able to make referrals for those services.

Another client was recently divorced and was removed from her ex-husband's insurance. Birth control pills were going to cost over \$300 for a 3-month supply. Health Connection provides birth control methods that can address a variety of health issues. She then spoke to Pace's Certified Health Navigator and made an appointment to come back and apply for Special Enrollment on the Federal Marketplace insurance plan.



A young mother whose husband had brain cancer sat in our office and cried. Neither she nor her children had insurance. We were able to provide support & help them navigate options to obtain insurance.



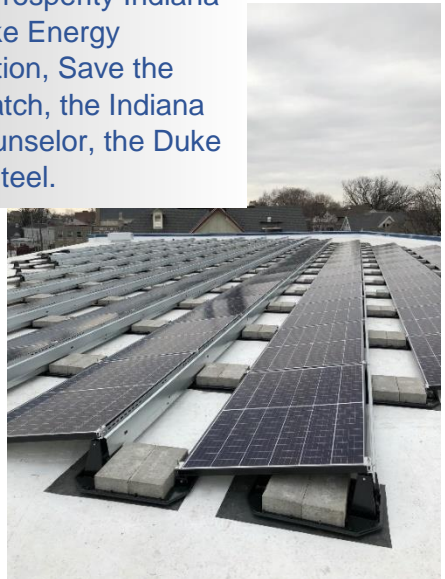
Jean said, *“I don’t know what I would have done if Pace’s Weatherization department didn’t help me. They put in insulation and installed a new furnace. My house is warmer and my utility bills have gone down.”* She is just one of the many individuals satisfied with our services.

~Weatherization & Energy Assistance Client

Energy Programs



143 Solar Panels were installed on our main building through a \$79,000 grant from the Solar Uniting Neighbors (SUN) Project. The SUN program, a program of Prosperity Indiana administered on behalf of Duke Energy Indiana, Citizens Action Coalition, Save the Valley, Sierra Club, Valley Watch, the Indiana Office of Utility Consumer Counselor, the Duke Industrial Group, and Nucor Steel.





Marley, our previous Head Start child is now in 5th grade. She loves to read and is on the math and spell bowl team. She and her mother Stephanie now volunteer their time helping out in the Head Start Center.

Stephanie encouraged her fellow employees to come and volunteer by sharing all the support and assistance she gained from Pace.

Samantha is a single mom with one child who has health and developmental concerns. She is attending college and based on her experiences volunteering with Pace, she has changed her major to Education. In the past year she has donated over 250 hours.

VOLUNTEERS GIVE BACK
25,889 volunteer hours were donated to Head Start in 2017

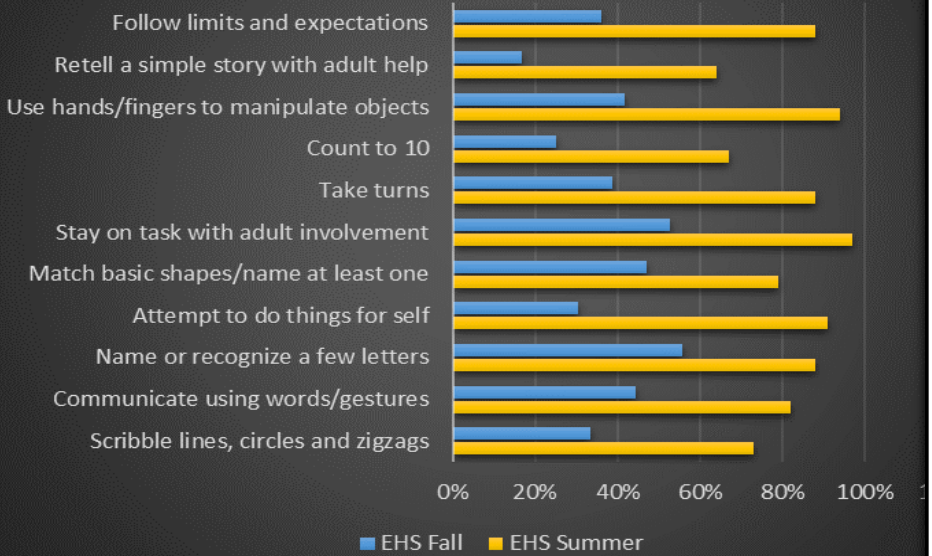


Ana has had children in Head Start and Early Head Start and is now a member of the Policy Council. She was nervous at first but has gained confidence. During her time in our program she became a US citizen. She now spends a considerable amount of time volunteering at the Head Start Center.

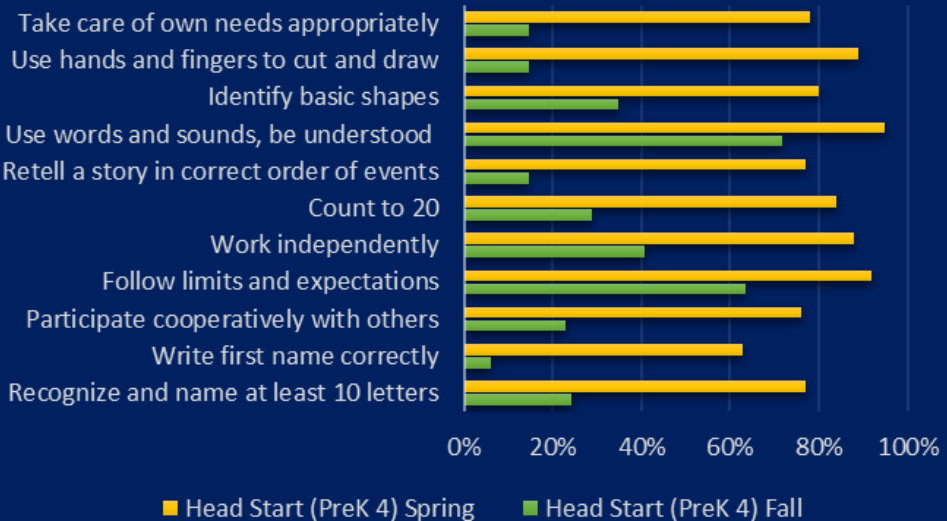
Early Head Start & Head Start



EHS Transitioning Children Meeting School Readiness Goals



HS Kindergarten Bound Children Meeting School Readiness Goals



Where are they now...?



Jennifer was a Head Start student. She remembers how her teachers decorated for every holiday and still thinks about that now as she decorates her own home for holidays. Playing dress-up and pretend shopping are other memories she has of Head Start. This positive early childhood experience set the ground work for a successful career. Ms. Spell now works for Honeywell as a Sr. Earned Value Management, Integrated Master Schedule Specialist. She travels throughout the US working with engineers and project leaders to ensure compliance on projects.

~Jennifer,
Past Head Start Student

In 2010 I participated in an internship program at Pace. I went on to graduate from Washington High School in 2012 and then went to IU where I got my BSK in Exercise Science and then my MSK in Ergonomics. I now live in Charlotte, NC and am a Safety & Health Consultant for Zenith Insurance. I travel around the US helping companies prevent injuries from happening.



My internship helped me in many ways- “Not only do you get work experience but you're taught professional skills that employers look for. From leadership skills, mock interviews (I still remember the guy that came in sandals and a t-shirt) and how to interact with other people. You're taught a variety of different skills that really have benefitted me in both school and my professional career.”

~Patrick,
2010 Pace Intern



4th & 5th grade boys spent 7 weeks participating in experiential learning activities. Volunteers explained how to tie a tie, change a tire, put together a computer and other useful skills. Presentations and a field trip capped off the program. Boys finished the program with a \$25 savings account in their name.



PACE
Community Action Agency, Inc.
2017 in Review



- ✓ Fiscal Audit – **NO** findings
- ✓ New Head Start / Early Head Start Centers (Linton and Pace’s Early Learning Center)
- ✓ All Head Start children being served 5 days/week at least 6 hours per day
- ✓ Boys & Beyond Project continued impacting 4th and 5th grade boys
- ✓ Golf Scramble fundraiser – raised over \$12,000 (with golf shoes provided for all golfers)
- ✓ The Pace Leadership Academy, a professional development course for staff, completed.
- ✓ Provided two high school graduates with \$500 scholarships
- ✓ Individual Development Account participant purchased a vehicle with matched saving account funds
- ✓ 100% Board and Management giving (AGAIN!)

2018 Board of Directors

EXECUTIVES			
Greg Jones, President			
Joel Smith, VP Finance	Mitzi Badger	Dr. Bruce Hatton	Kathy Pirtle
Laura Pressel, VP Planning	Jill Bailey	Cheryl Hamilton	Scott Snyder
Marc McNeece, Secretary	Kyle Cross	Bobbi Hineman	Erika Stitzle
Jeremy Wimmenauer	Keith Doades	John Manning	David Stowers
Jeff Neal	John Gettinger	Paul Miller	Rebecca West
Barb Lance		Laura Petty	Denise York

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