



Community Action Agency, Inc.

2020 Annual Report



Our Mission: We provide support services to improve the community & encourage self-reliance.



www.pacecaa.org

During the end of 2019 our management team began discussions regarding the importance of agility. I declared that in 2020 our word of the year would be pivot. This was when COVID-19 was not something we had typed 48,000 times, before we had to remember to grab a mask before going outside, long before our services and budgets were forced to change to meet our new normal. When I selected pivot as our word - my vision was we would be quick to adapt and change to new ideas and experiences. We would not be set in our ways of previous connections nor in how we had always done things. I had no idea how real these skills would become.

Our Head Start Director was working on a training that would be held at Vincennes University, home of the 2019 NJCAA Division I Men's Basketball Champions. The coaches would show us the proper way to pivot, explain the importance of both staying grounded as well as moving about. They planned to talk about how everyone, regardless of their position, needed to have this ability. Due to COVID, we were all thrown into the game to play without ever receiving that training.

We used the skills we had, developed new ones, and borrowed from others who had the skills we needed. We pivoted so many times I'm sure there was some traveling and other fouls in there.

We learned the importance of team, connection, self-care, grace, and technology. I am proud to say that we found ways to stay connected and support one another. We openly talked about the importance of mental health and taking time to care for ourselves. There were mistakes, many moments of decision fatigue, and a few times when tempers were short (my staff tell me there was *one* meeting where they saw this in me 🙄 😊). These provided us the opportunity to practice grace.

To know our agency is to know that we love technology. We are early adopters and embraced new ways of doing things long before our current situation made it essential. Our wonderful, talented, dedicated IT staff is one of the reasons we were able to pivot successfully.

We are just in the infancy of 2021, and the selected word for the year is ***RESILIENCE**. We have successfully dealt with things that challenged us to our core – things that we would not have imaged that we could make it through. Since last year my word proved to be somewhat of a premonition of things to come, for 2021 we are **set** with **'the capacity to recover quickly from difficulties.'*

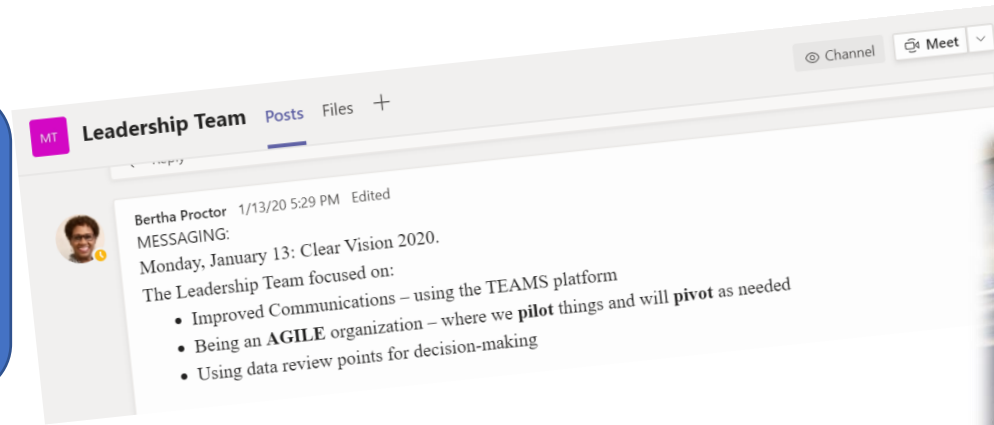
In closing, THANK YOU. We did it! - We pivoted, we endured, and we are stronger because of it.



Dr. Bertha A. Proctor, CEO

January

Bertha declares “pivot” the word of the year



Staff wearing red to “Go Red for Women” to support Heart Health Month

We provided internships- Peyton, our Marketing Intern, shared on the radio and participated in a school job training fair in Sullivan County



New Health Connection Clinic opens in Sullivan County!



Pace board member, Kristi Deetz, reads to the Head Start children with VU mascot, Trailblazer Willie

February

The last of the “normal” events occur
Health Connection grand opening
COVID discussions begin



March

The agency begins providing services remotely – many staff are working remotely

We created the Pace COVID Service Delivery Team to plan for how we could best 1) keep staff safe and 2) provide services.

Many cleaning and health measures were put in place- self-disinfecting surfaces, hand sanitizer, door props, etc.



April

We donate PPE to local businesses including health care facilities, police and other community services

We awarded \$500 college scholarships to past Head Start students- Fatima Ayala (pictured), Ethan Lockard, Madison Followell, Zion Hulbert



May

Even during a pandemic- we have all staff In-Service (virtually), graduations still take place & our annual golf event is canceled leading to a virtual fundraiser

2 Pace staff received college degrees



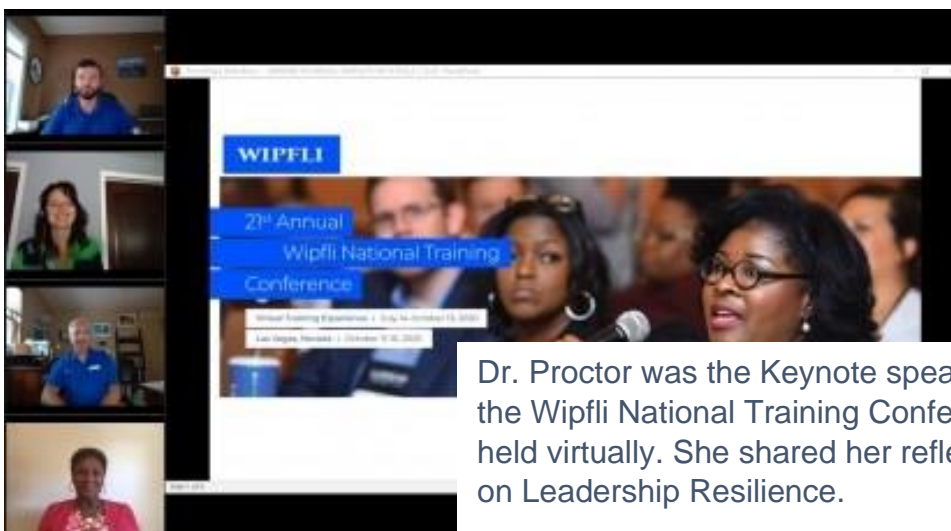
June

We embraced the virtual world holding a Facebook Live open house for new Washington facility
WIC shared information at the Farmer's Market



July

Developed new partnerships with all libraries in our service area to transmit documents for remote client services

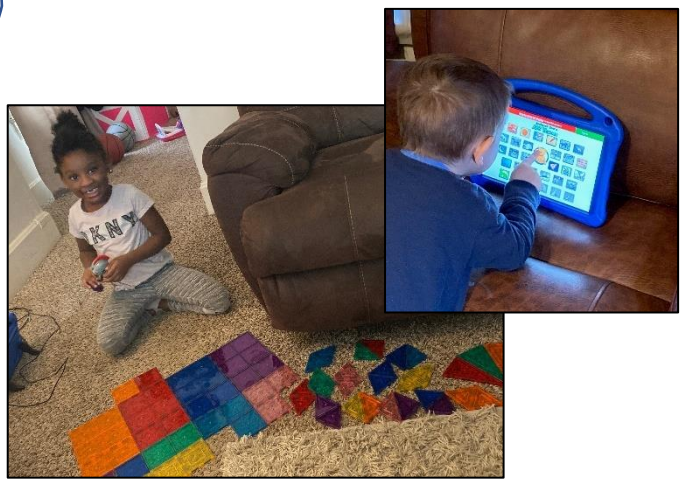


Dr. Proctor was the Keynote speaker at the Wipfli National Training Conference held virtually. She shared her reflections on Leadership Resilience.

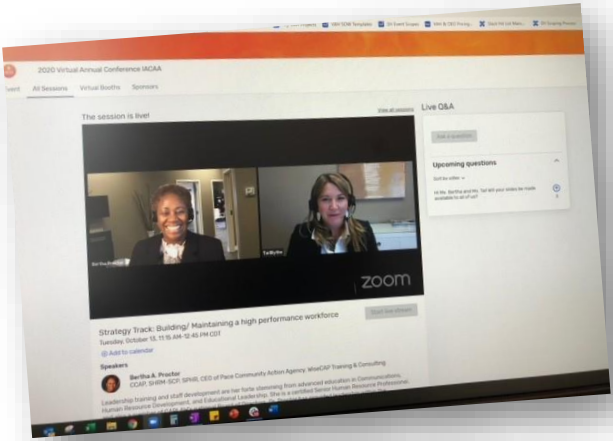


August
 Head Start & Early Head Start services began virtually

September
 Health Insurance Navigators hosted a 'drive-through swag bag' event
 3000 applications were mailed for Energy Assistance and Weatherization services



Head Start families were provided with Early Learning Tablets and magna-tile blocks. These helped keep kids and families engaged with the program and working towards their school readiness goals.

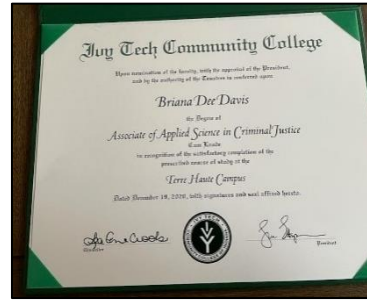


October
 WiseCAP presented virtually at the Illinois Association of Community Action Agencies
 Breakfast Bundles were provided to Head Start and Early Head Start students

November

Received a \$20,000 grant from the United Way of the Wabash Valley to provide meals purchased from local restaurants in Sullivan County

Provided a small business loan



Briana earned her Associates in Criminal Justice while her daughter attended Head Start.



Jordan is being raised by his grandma. She was reluctant to ask for help but has been so grateful for all the services Pace has been able to provide.



Jimmie, local business owner and hair stylist, received a small business loan for his salon.

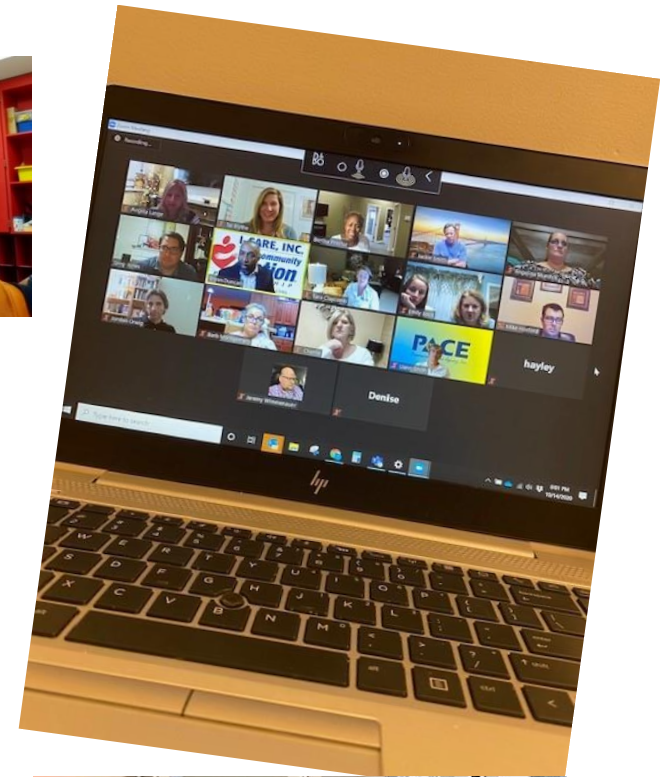


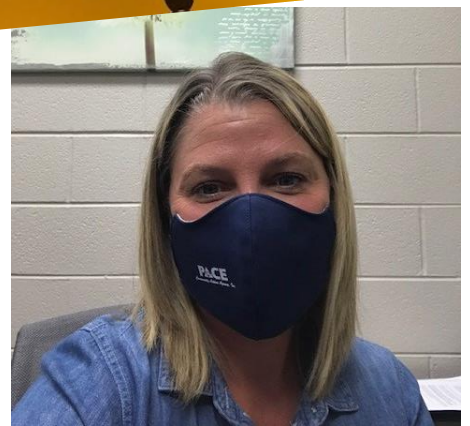
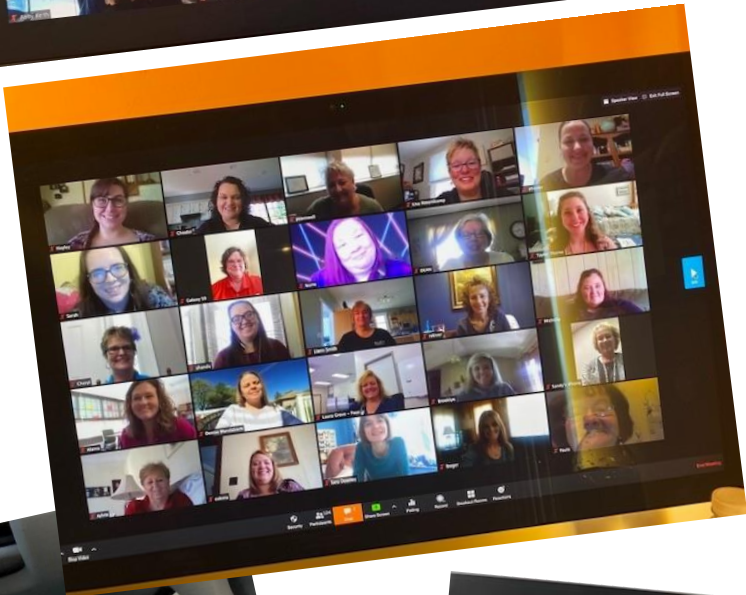
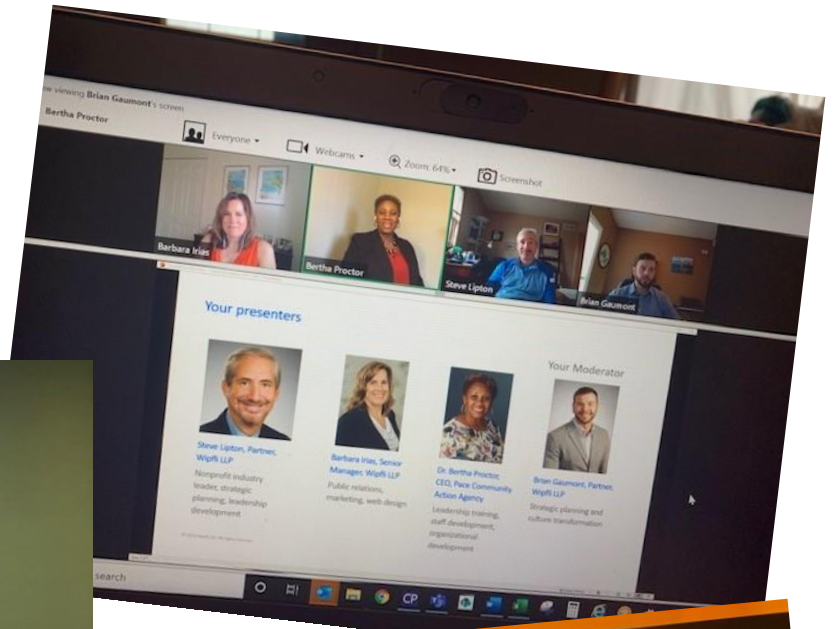
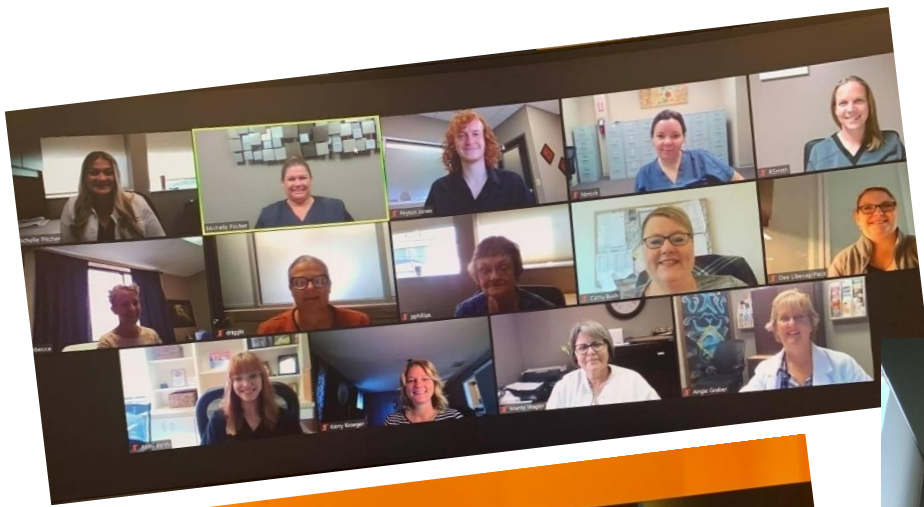
Megan earned her GED and is continuing her education at Vincennes University- her children were in Head Start and she received Energy Assistance and WIC services.

December

Our past employment attorney, provided a ham for all Early Head Start families

2020: The Year of Online Events & Masks...





Impacts



**We bring \$
into the
community**

\$10+ million
budget

\$4 million
payroll



**Community
Partnerships**

YMCA

Schools

Medical
facilities

Utility Vendors

Food Pantries

Libraries



**Nationwide
Recognition**

Training
throughout US

Reviews/
Audits

CEO Pres. of
National Board

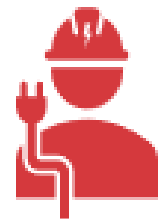


**Quality of
Facilities**

Building
Improvements

Use local vendors

Addition of
facilities



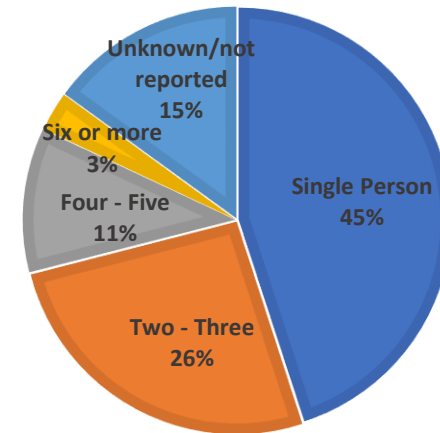
**Assistance to
your staff,
co-workers,
neighbors**

6,200 families
served

Customer Demographic Data

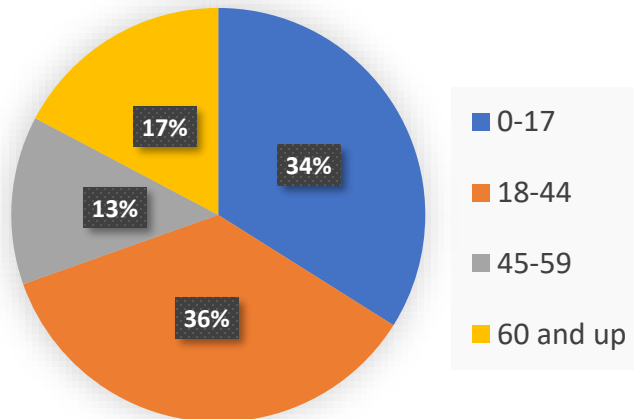
Of Family Members- 71% have 3 family members or less

■ Single Person ■ Two - Three ■ Four - Five ■ Six or more ■ Unknown/not reported



8,076 individuals served
4,462 families served

Customer Age- Majority are under 18 or over 60



- 22% of our clients have a disabling condition
- 3% veterans or active military
- 38% male; 61% female; 1% other
- 7% Hispanic or Latino
- 87% white; 3% black; 3% multi-race; 7% other/ unknown

How Can You Join us??

- ✓ Designate Pace as your charity of choice in your Amazon Account- go to Smile.Amazon.com, select Pace Community Action Agency, Inc., shop, and we receive a portion of your purchase
- ✓ Share our social media posts
- ✓ Tell your friends, family, co-workers, church, neighbors, bunco groups, anyone about our services
- ✓ Participate in our golf scramble- play, sponsor a hole, donate a silent auction item- **August 27, 2021**
- ✓ Attend our Stakeholders' event- **September 16, 2021**
- ✓ Volunteer
- ✓ Donate

Current Board Members

Mitzi Badger
Denise York
Emily Hobbs
Kristi Deetz
Keith Doades
Carla Gambill
Michael Hosford
Ellen Martin
Paul Miller
Jordan Orwig
Christy Pearison
Laura Petty
Scott Snyder
Erika Stitzle
David Stowers
Lindsey Werner
Rebecca West

Greg Jones, President
Joel Smith, VP Finance
Jeremy Wimmenauer, VP Planning
Marc McNeece, Secretary
Barb Montgomery, Exec. Committee
Jeff Neal, Exec. Committee
Jill Bailey, Exec. Committee

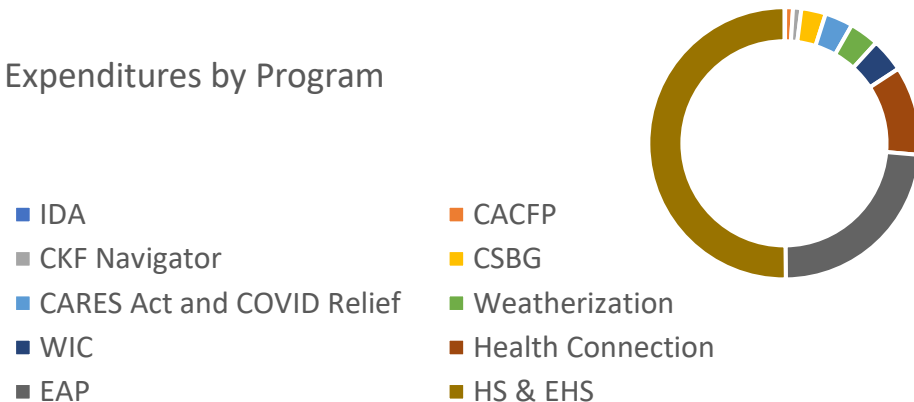


Financial Information

2020 -Major Grant Expenditures

Community Services Block Grant (CSBG)	\$259,798
CSBG CARES	\$92,703
Head Start (HS)	\$3,193,154
Early Head Start (EHS)	\$780,648
EHS Expansion	\$501,858
Child and Adult Care Food Program (CACFP)	\$82,705
HS EHS Exp COVID	\$197,735
Energy Assistance Program (EAP)	\$2,094,472
EAP CARES	\$7,221
Weatherization	\$313,821
Health Connection	\$945,534
Covering Kids and Families (CKF) Navigator	\$88,238
Women, Infants & Children (WIC)	\$357,749
Individual Development Accounts (IDA)	\$7,245

Expenditures by Program



Over \$60,000 spent from various non-federal designated donations



2020 is in the books – let us maintain our ability to pivot & our sense of resiliency into whatever 2021 has in store

From our Management Team to you..... Stay Well!



It is the policy of Pace Community Action Agency, Inc. to comply with all state and federal regulations prohibiting discrimination on the basis of race, age, color, religion, sex, disability, national origin, ancestry, or status as a veteran.

www.pacecaa.org

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