



2023 Fall Turn On Program
(Indiana Gas Heating Customers Only)
Start date: **Tuesday, October 3, 2023**

The Fall Turn On (FTO) Program is an assistance program that provides up to **\$200.00** towards outstanding utility charges to **restore gas service**.

Highlights:

- Program began **Tuesday, October 3, 2023**
- Provides **\$200.00** or outstanding utility balance, whichever is less
- First come, first served basis
- Program available until funds have been depleted

Qualifications:

- Income qualification: 0%-70% of the State Median Income
- Residential **Indiana** gas customers
- Inactive gas service (must use gas for heating)
- Applies to **gas charges only**
- **Customer must pay and/or receive pledges to cover remaining amount required**

Additional Information:

- Customers who received Keep Service On in 2023 – **are eligible** for FTO
- FTO funds **Cannot** be used towards:
 - Electric usage
 - Deposits
 - Reconnect fees
 - Returned check fees
 - Unauthorized usage charges/fees
 - Third Party Charges